

CAPABILITIES STATEMENT

Raising the Standard.













Our Culture and Values

Smart



- ✓ Open to change
- ✓ Embrace new ideas
- ✓ Sharing best practice
- ✓ Set industry standards
- ✓ Continuous improvement
- ✓ Proactive approach
- ✓ Solution focused

Can-do



- Safety first
- Can be trusted to deliver what was promised
- ✓ We are determined
- ✓ We are open, honest & always constructive
- ✓ We strive to be the best

Partners



- Our customers are at the heart of everything we do
- ✓ We are confident in ourselves and others
- ✓ We are always happy to help each other out
- ✓ We are one team

Our **Strategy**



Be recognised as the leading Engineered Formwork Sales & Hire Equipment Solutions provider in Australia.



Be recognised as the leading Engineered Scaffold Solutions provider to the Australian Industrial Scaffold market.

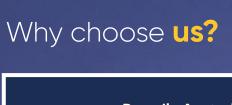


Recruit, train and retain the best management and engineering talent to drive the business.



Organic Growth opportunities across States, cross-sell and introduce new products.





Proudly Australian & publicly listed entity Acrow Limited (ASX:ACF)

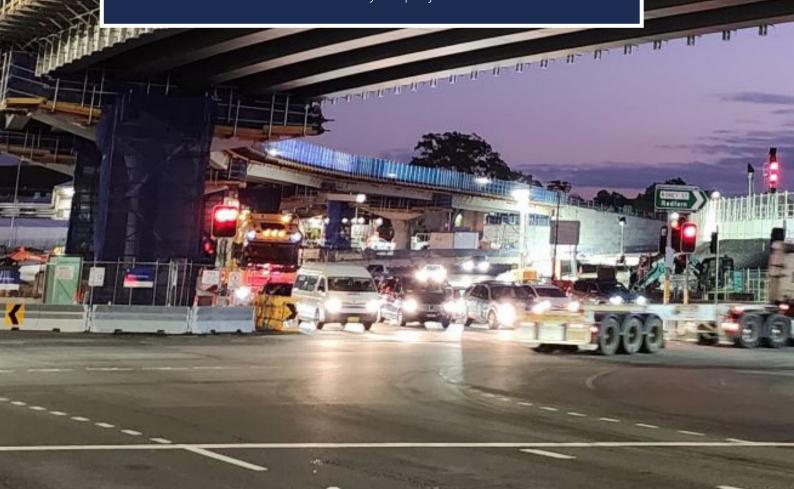
Safety is our priority.

Customer service focused.

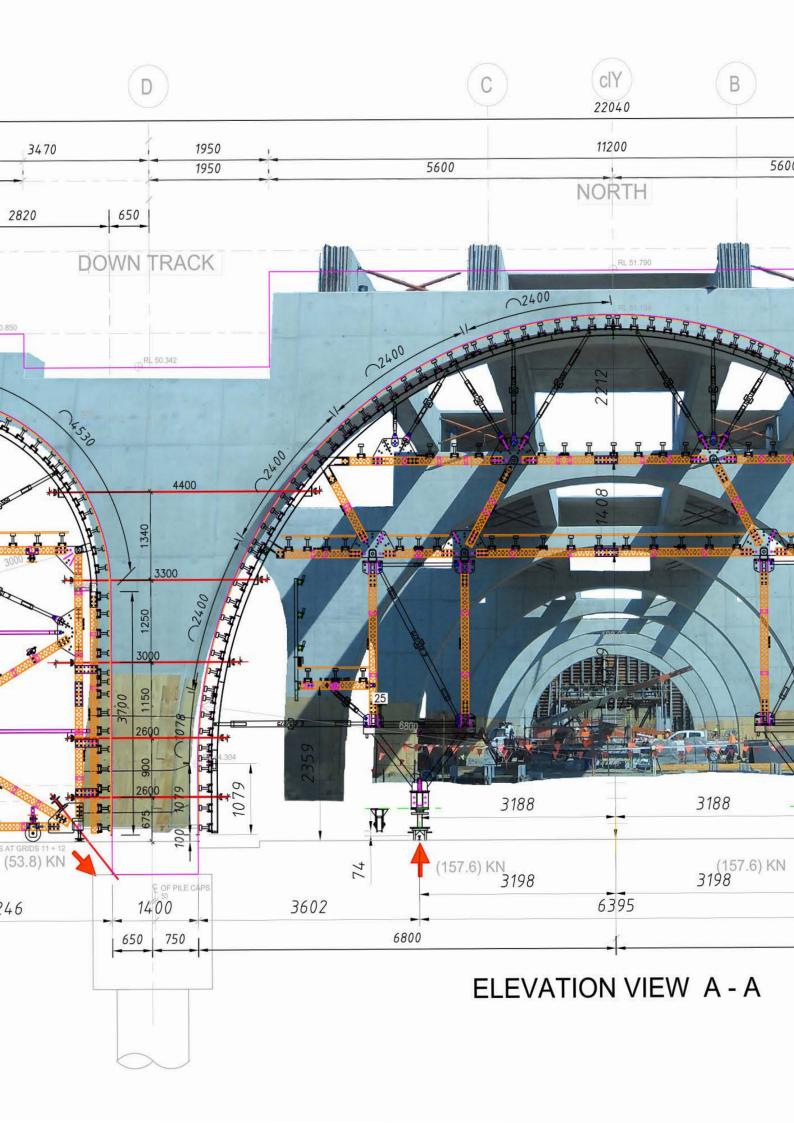
Compliant with AU standards, codes & regulations.

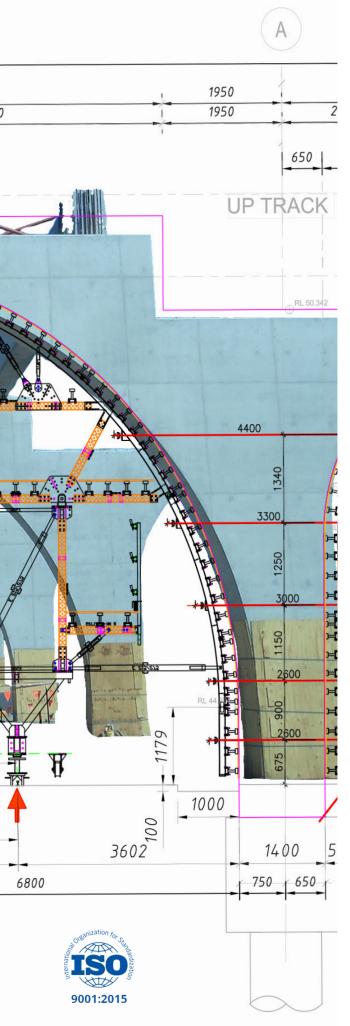
Largest & most versatile range of formwork, scaffolding & screen products in Australia.

Australia's **largest dedicated temporary works design team,** offering innovative engineered solutions & technical support throughout the duration of your project.









Engineering and Design

The Engineering and Design division of our business is ISO9001:2015 accredited.

Our team has thorough knowledge of the relevant regulatory requirements, codes of practice and Australian Standards, which enable us to advise our clients on design and compliance demands for their project needs.

Our objective is to offer innovative-engineered solutions, providing both safety and cost savings for our clients. This is why our engineering and design teams work closely with our clients before the project's inception.

By using practical solutions, supported by safe and economical design in line with Australian Standards, codes of practice and the relevant regulations, we can tailor a cost effective solution for your project.

Whether your project requirement is formwork, scaffolding or screen related, our diverse product range offers superior quality backed by renowned technical support and engineering expertise.

Bespoke solutions

HARWOOD BRIDGE

Harwood, NSW

TOOWOOMBA SECOND RANGE CROSSING

Toowoomba, QLD

LEGACY WAY

Brisbane, QLD

SUNMETALS EXPANSION

Townsville, QLD

METRO TUNNEL

Melbourne, VIC

THE LANDMARK, ST LEONARDS

Sydney, NSW



Local knowledge. National n



etwork.



Our Team



16	Senior Managers

50	Engineers/Designers

44	Project Managers & Sales
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66	Finance & Admin

73	Support Staff





Products and Services

We maintain one of the most significant stocks of scaffold, formwork and screen systems in Australia. This is supported by the largest dedicated temporary works design team in the country, with design offices in Brisbane, Gold Coast, Sydney, Melbourne and Perth.

Our professional in-house engineering team, including Chartered Engineers, are suitably qualified and highly experienced with an exceptional reputation in the formwork, falsework, shoring, scaffolding and screen industry.

Products and services include:

- A range of modular formwork systems to provide optimal solutions to construction requirements.
- Modular scaffold and slab edge protection systems.
- Lightweight scaffold components (tube, coupler) to provide customised scaffolding solutions.
- Safety screen systems and edge protection solutions.
- Highly experienced project managers and scaffolders to provide a safe, efficient and hassle free installation and dismantle of scaffold process.
- Falsework, design and engineering certification as required to AU standards.
- Acrow Marketplace Online
 Store Click and Collect service
 for formwork, hardware and
 consumables, scaffolding,
 containment, timber and ply.

Product range

FORMWORK

Slim-Lite soldier, Slim-max soldier, Acrowall-60, Acrowall-80, Single Sided A-Frames.

FALSEWORK & SHORING

Acrow Flex Deck, Acrow Deck, Acrow Prop, Acrow GASS, V-Shore, Powershore 30, Powershore 150.

SPECIALISED SYSTEMS

Acrow Screens, Jacking Systems & Universal Soldier System (USS).

SCAFFOLDING

Supercuplok, Quickstage & Ringlock.

HARDWARE & CONSUMABLES
Timber & ply, Props, Containment,
Accessories & other.







Safety is our priority

Due to the high consequence nature of incidents that can occur when working at heights, safety is our priority.

Policies and procedures have been developed with the objective of maintaining internal consistency on safety and risk management across the business. These procedures ensure that all employees and subcontractors are trained in and follow industry leading safe work practices and that our products and structural designs allow for the safest environment practicable.

Our Environmental Health & Safety (EHS) Management System sets the framework for how we manage all EHS issues. Strategic EHS Plans and an EHS Manual provide the guidance for sites in planning, implementing and improving EHS performance. Every EHS document and procedure has been prepared in accordance with the relevant industry Acts, regulations, codes of practice and Australian Standards.

These form the basis for site-based EHS Management Systems that are established for every project undertaken by the Acrow Group of Companies.

All EHS related documentation is stored on our secure intranet and available to all employees. We place a strong emphasis on incident reporting and report monthly EHS statistics to the Board of Directors, as their involvement, contribution and leadership in our EHS Management System is crucial.

Guided by the Hierarchy of Control, our objective is to continually identify hazards and eliminate them as a first resort, substitute, isolate or control them.

SITE DOCUMENTATION & PROCESSES

- Site EHS Management Plan, including Safe Work Method Statements, Risk Management and Emergency Response.
- Contractor Safety and qualification records.
- Toolbox Meetings and regular structured communication sessions to raise risks and pass on control measures.

SAFETY INITIATIVES & INJURY PREVENTION

Safety Conversations is a program of regular, planned one-on-one conversations between managers/team leaders, employee/contractor about safety aspects of an employee's/contractors job. The program has several objectives:

- Provide positive feedback on safe behaviours.
- Discuss remedies for potential "at risk" behaviour.
- Improve work practices so potential incidents can be avoided.
- Collect data on safe and at-risk behaviour and related issues in the workplace.









Highly **Experienced**

Acrow has over a century of experience in the Australian market.

Led by safety, engineering and project management professionals with up to 30 years experience, the Acrow has gathered market leading specialists in the business.

This specialised team is the heart beat of the group.

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By using practical solutions, supported by safe and economical design in line with Australian Standards, codes of practice and the relevant regulations, we can tailor a cost effective solution for your project.

Whether your project requires formwork, scaffolding, safety screens, edge protection or Jacking Systems, our diverse product range offers superior quality backed by renowned technical support and engineering expertise.

Our project portfolio

SUNMETALS EXPANSION, QLD

Zico Formwork New World Engineering

HARWOOD BRIDGE, NSW

Acciona Ferrovial JV

METRO TUNNEL, VIC

CYP, Lendlease, John Holland, Bouygues Construction

OPERA RESIDENCES, NSW

Richard Crookes Construction

AIRPORT LINK, QLD

Thiess John Holland JV

GATEWAY, WA

CPB Georgiou JV

ORIGIN APLNG, QLD

Origin Energy

TOOWOOMBA SECOND CROSSING, QLD

Nexus Delivery

180 GEORGE STREET, NSW

Betaform, Meriton

QUEENS WHARF, QLD

Multiplex

MELBOURNE CUP, FLEMINGTON, VIC

SMS Scaffolding



RANGE

Industrial Services

This business division has a strong focus on the industrial, oil, gas and mining sectors, concentrating on the supply of permanent, contract and interim personnel.

We believe a high quality individual; with the appropriate skill set and cultural alignment ensures the making of a good employee and more importantly a strong team member.

We source staff from across Australasia with a strong focus on Local Industry Participation (local suppliers, cross-skilled local and indigenous workforce).

Acrow's integrity is apparent in our dedication to safety, the environment and in the quality we deliver. Our Industrial division is ISO9001:2015, ISO45001:2018 and ISO14001:2015 accredited.

We develop and maintain loyal relationships with our customers, which is indicative of the service we provide. Our highly experienced team sets us apart from our competitors.

Our employees are trusted and have the capacity, commitment, passion and versatility to achieve outstanding outcomes for our customers.

We provide labour teams for short, long term contracts or permanent placements.

Such scopes of work include commissioning, decommissioning, increases in project demands, shut-downs and maintenance crews.

The supply of skilled labour is complemented by our scaffolding, formwork and screen solutions.

Local & Indigenous Participation

Aboriginal and Torres Strait Islander **Engagement and Participation** Management Plan forms part of every project and addresses the overall management of the project including:

- the systems and methodologies we employ to ensure compliance with the Indigenous Peoples Participation requirements of each contract,
- the project management approach specific to regions,
- our indigenous training, employment and engagement approach
- industrial relations strategy and risk management; and
- the interfaces between our Project Management Plan and the processes and responsibility for management of these.

As a business, we value diversity and understand that initiatives are integral to ongoing success. As part of this commitment, the Acrow Group of Companies are looking to strengthen ties with the indigenous community by providing fulfilling careers and opportunities for indigenous people across the country.

EBA & Fair Work compliance

The Industrial business division has a registered and valid EBA (Enterprise Bargaining Agreement), meeting the requirements of section 11 of the Building Code 2016.







9001:2015

14001:2015

45001:2018









On-site Project Management

Acrow maintains a strict chain of responsibility and accountability for day to day operations, including all on-site projects, ensuring our stringent workplace health and safety policies and processes are being adhered to.

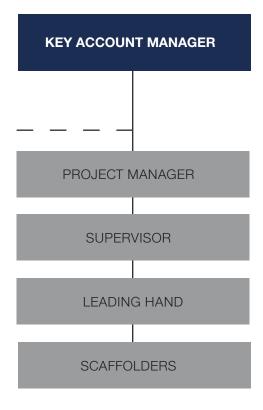
Dedicated on-site teams are made up of suitably qualified scaffolders/trades, holding valid licences, that are recorded and monitored throughout the project's lifespan. All staff are inducted prior to commencing works and refresher training is carried out as per the project's requirements.

Project Managers play an important role in maintaining the team's objectives. Physical presence on-site is vital to coordinate and communicate the operational and reporting requirements to the support staff team. This team is made up of a national Safety Manager, National Engineering Manager, Draftsman and Contract Administration.

A typical major on-site scaffolding project will have the following organisational structure:

SUPPORT STAFF

GM Health & Safety
National Engineering Manager
Draftsman
Contract Administration





Insurance covered

Acrow prioritises safety. Even with policies and procedures in place, high risk construction work is prone to hazards. With stringent risk management, a thorough understanding of and compliance to the relevant Australian standards and Codes of Practice, insurance is still a prerequisite.

Acrow

Insurance portfolio

INDUSTRIAL SPECIAL RISKS

PUBLIC & PRODUCTS LIABILITY

PROFESSIONAL INDEMNITY

MOTOR VEHICLE INSURANCE

MARINE TRANSPORT INSURANCE

WORKCOVER

QLD - WorkCover QLD

NSW - iCare Workers Insurance

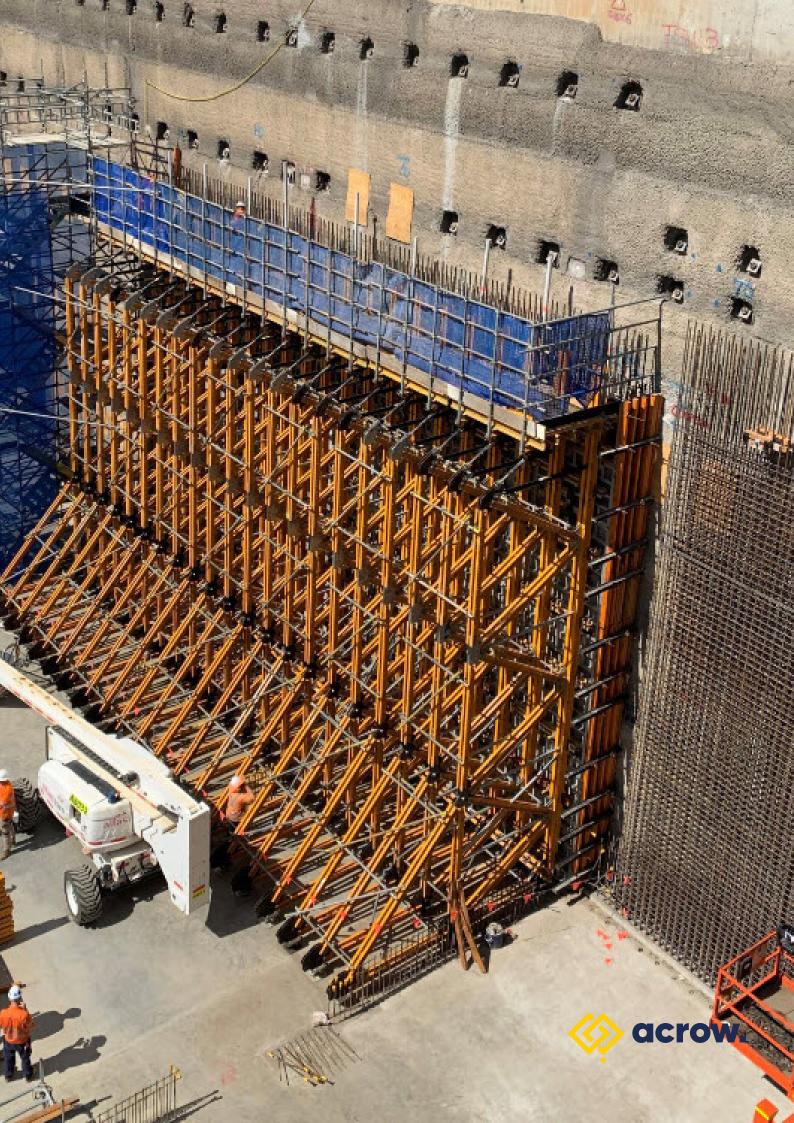
SA - ReturnToWorkSA

TAS - TAS Workers Compensation

VIC - WorkSafe Victoria

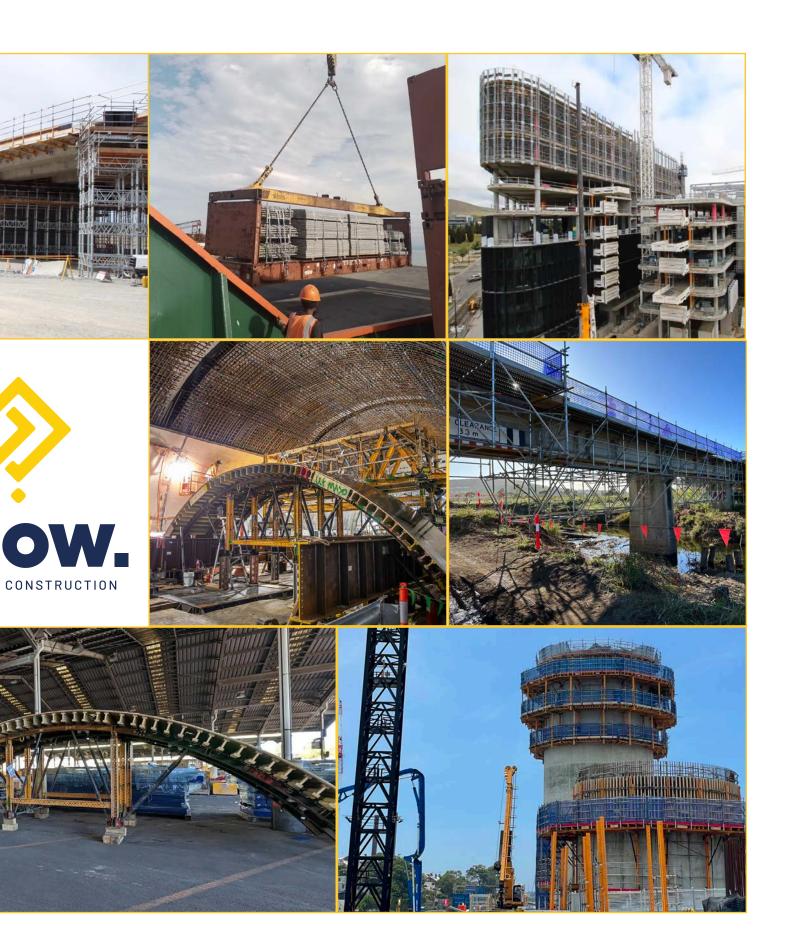
WA - WA Workers Compensation





Project Gallery





LOCATIONS

NEW SOUTH WALES

National Head Office

2a Mavis Street
Revesby NSW 2212
P: 02 9780 6500
F: 02 9780 6499
E: info@acrow.com.au

Screens Head Office

13-15 Vallance Street St Marys NSW 2760 P: 02 9219 1566

QUEENSLAND

280 Bilsen Road Geebung QLD 4034 P: 07 3265 2266 F: 07 3865 0277

2 Morrison Lane Beenleigh QLD 4207 P: 07 3807 9800

Industrial Office

22a Spanns Road Beenleigh QLD 4207 P: 07 3442 4000

TASMANIA

93 Lampton Avenue Moonah TAS 7009 P: 03 6277 1212 F: 03 6277 1290

65 Boland Street Launceston TAS 7250 P: 03 6324 8282 F: 03 6324 8250

WESTERN AUSTRALIA

11 Jackson Street Bassendean WA 6054 P: 08 9373 7200 F: 08 9379 3488

SOUTH AUSTRALIA

26 Circuit Drive Hendon SA 5014 P: 08 8359 9700 F: 08 8359 1366

VICTORIA

1651-1657 Centre Road Springvale VIC 3171 P: 03 9582 2777 F: 03 9582 2790





Contact

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